

3 basic components

Engagement

24/7/365 availability

Direct interactions

Addressing needs in real time

Regular reassessments

Follow-up every encounter

Individualized care plans

Resource Connections

Hospitals/EDs

PCPs/FQHCs

Existing Caretakers

Corrections Facilities

Government Agencies

BH/SUD Agencies

Housing/Shelter

Therapeutic Courts

HIE/CIE

HIPPA compliant

24/7/365 notifications

Care plan portal

Critical care info sharing

Immediate resource connectivity

Results

Washington

- 50% reductions ED utilization
- 30% reductions in opioid use
- Multi-million cost savings
- Improved Community Resource Coordination

Alaska

- 60% reductions ED utilization
- 50% reductions readmissions
- 50% reductions opioid Rxs
- >\$40.000 savings/enrollee/year

Virginia

Behavioral Health focus

Projected first year results

- 44% reductions psych admission
- >5:1 ROI

Sonoma County

- ▶ California Policy Lab 2018 data
- ▶ 6,600 “high utilizers”
- ▶ \$27,000 annual med/shelter costs
 - ❖ Public Benefits not included
- ▶ Each cohort of 250 enrollees
 - ❖ **\$1.7 million savings/year**

Community
Based
Coordination
Solutions

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